# 7 Ways to Grow Your Practice/

Amit Gosalia, AuD



"No one can win unless you love what you do; If you love what you do, no one can crush you!"

How many small businesses are there in the US?

# 30.2 Million

What percentage of businesses in the US are small businesses?

99.9%

How many businesses closed during the covid19 pandemic?

Small Business Administration

5000 15,000 550,000 ~800,000



















# A goal without a plan is just a WISh



# SMARTEAR GOALS Specific

# SMARTEAR GOALS Measurable

# SMARTEAR GOALS

# **Attainable**





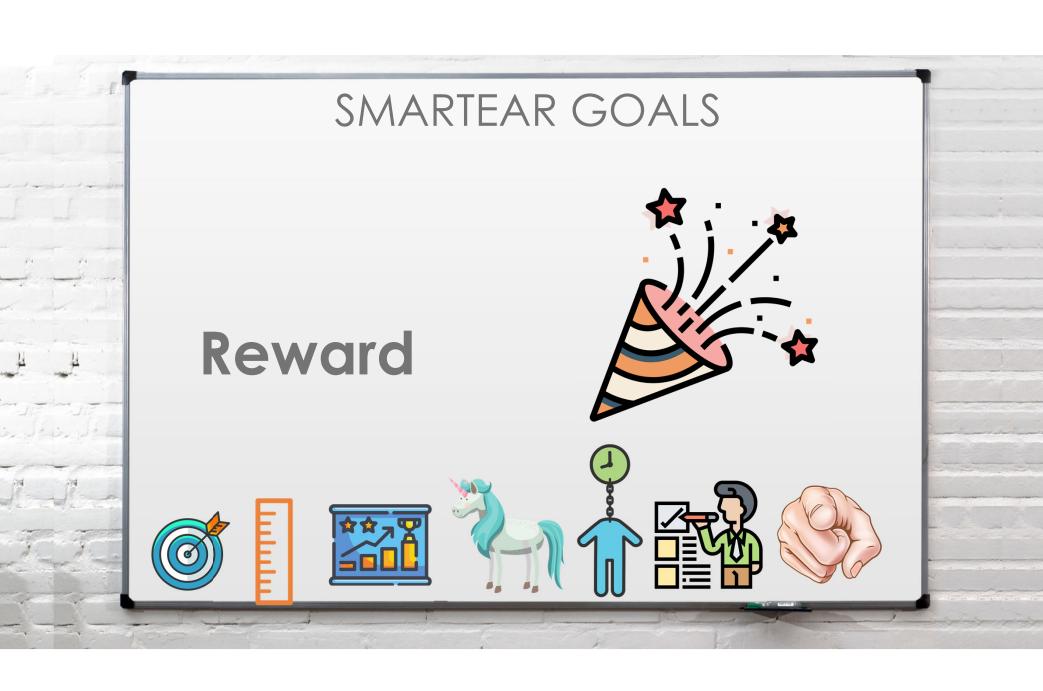


# SMARTEAR GOALS Realistic

# SMARTEAR GOALS Time-bound

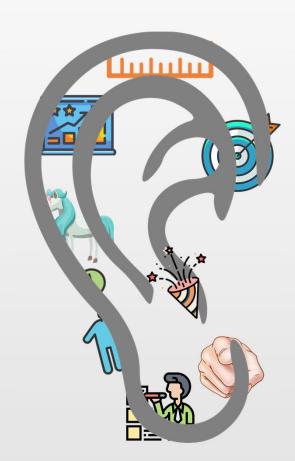
# SMARTEAR GOALS **Evaluate**

# SMARTEAR GOALS Accountability



# SMARTEAR GOALS

Specific
Measurable
Attainable
Relevant
Time-Bound
Evaluate
Accountability
Reward



"I'm going to let you in on a little secret. If you're not making some kind of video content right now, you're losing.

Period."



- YouTube
- Facebook
- LinkedIn
- Instagram
- TikTok
- Website
- Email marketing

















## WORK-LIFE BALANCE









There is no such thing as work-life balance - it is all life. The balance has to be within you.

SADHGURU







## PHILANTHROPY

# philanthropy noun



phi·lan·thro·py | \ fə-'lan(t)-thrə-pē \ plural **philanthropies** 

## **Definition of** *philanthropy*

- 1 : goodwill to fellow members of the human race especially: active effort to promote human welfare
- **a**: an act or gift done or made for humanitarian purposes
  - an organization distributing or supported by funds set aside for humanitarian purposes



# ~36 million Americans itemize their giving\*

## WHY GIVE?



Greater overall happiness



Lower stress levels



Better physical health



Heightened sense of connection to others

# PERFORM A SELFLESS GOOD DEED

# F.R.I.E.N.D.S

1998



Community

Needs

#### **COMMUNITY**

HISTORIC BUILDING RENOVATIONS

**SCHOOLS** 

**LIBRARIES** 

**CITY HALL** 

**ARTS** 

**RELIGIOUS** 

PROFESSIONAL FOUNDATIONS



#### **NEEDS**

MEDICAL /HEALTH
ENVIRONMENTAL DISASTER RELIEF
VICTIMS OF CRIMES
RESEARCH
EMERGENCY DONATIONS



Community

Needs

Money

# Time

# Influence







Bill Gates



Azim Premji



Oprah Winfrey

Phil Knight



Warren Buffett



Angelina Jolie



Taylor Swift



Emma Watson



Li Ka-shing



Beyonce









# ALAPI



DR. AMIT GOSALIA "Philanthropy is not about money, it's about feeling the pain of others and caring enough about their needs to help."



y birthua, April 2<sup>nd</sup>, hole family testing ive for COVID-19.

would life be like if d not attempt ing new?"



distribution to school en, raising funds for d Sikh Mission who erving 1500 to 3500 daily, giving ries every weekend in ia and Buena Park, four blood drives and d donate 1100 KN95 s to Long Beach VA cal Center. Trying to



"Not all storms come to disrupt your life. Some come to clear



**DR. ELIZABETH PAUL** "The most beautiful roses bloom after the bush is pruned."



"They also serve those who stand and wait."



**DR. SHIKHA BOSE** "Your harshest critics are really very critical of themselves-not you. **Beware of creating your** own stress. H.O.P.E. Hold

On Pain Ends"





**DR. ANIL SHAH** 

working on Chrome-



"The earth has begun to breathe and the car keys have gathered dust. I prefer the new world than the world we left behind!"



"Future is always bright."



#### DR. AMIT GOSALIA

"Philanthropy is not about money, it's about feeling the pain of others and caring enough about their needs to



**ALAPIO BOARD** MEMBERS ARE IN THIS TOGETHER



Visit us: www.alapio.org









14 likes

faceforwardla Big thanks to our newest Advisory Board Physician @drgosalia and the team at West Valley Hearing for taking such great care of our patient Chenda who came to us with her daughter Malita from @cambochildrensfund . Both are survivors of an acid attack 10 years ago. In addition to vision loss, Chenda also suffered severe hearing loss. Dr. Gosalia provided her a brand new hearing aid to help restore some of her hearing. She was all smiles today!!













# F.R.I.E.N.D.S

1998



#### SOCIAL MARKETING

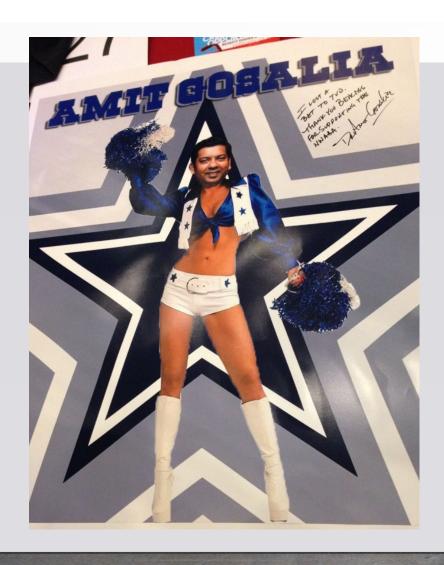
WHAT YOU GIVE COMES BACK TO YOU TEN-FOLD

-BRENDA BENCE



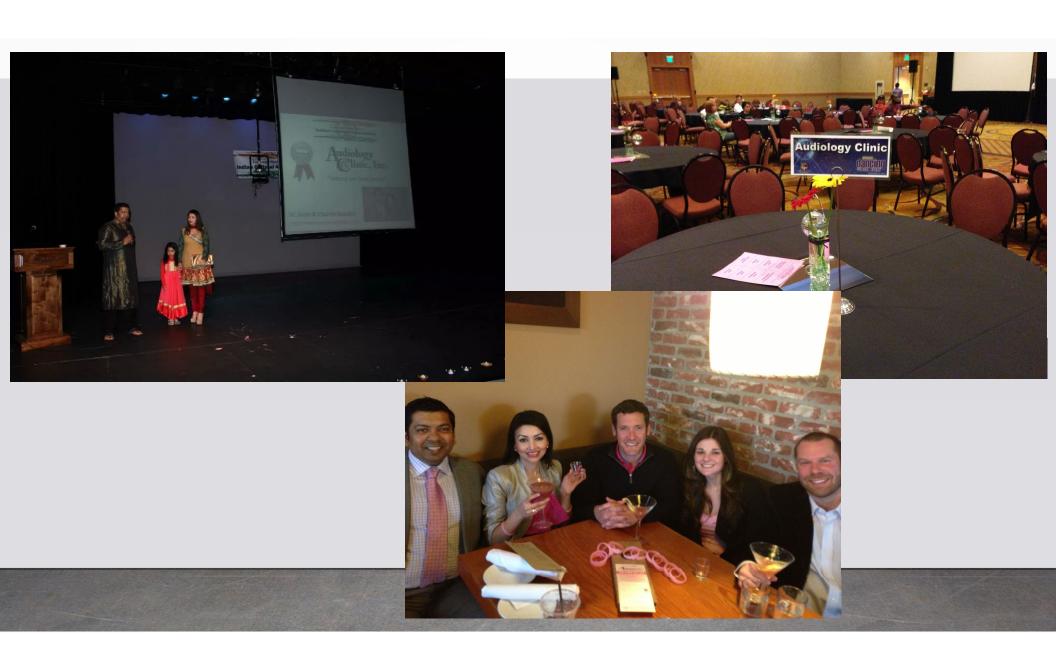


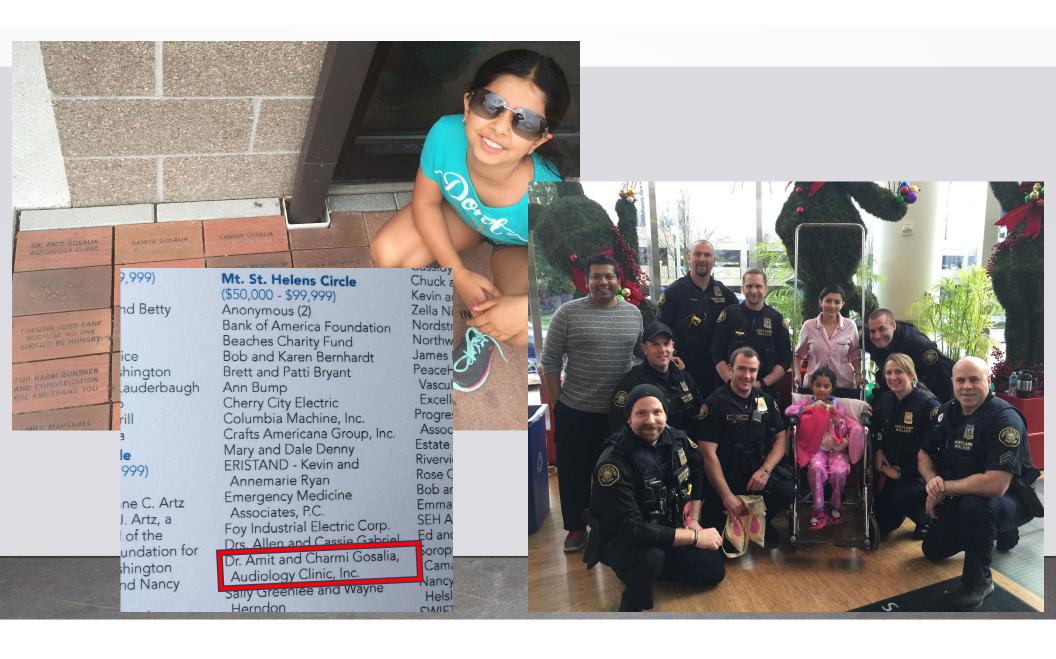














Dancing with the Local Stars (2013)



### WHAT CAN YOU DO?!

Money

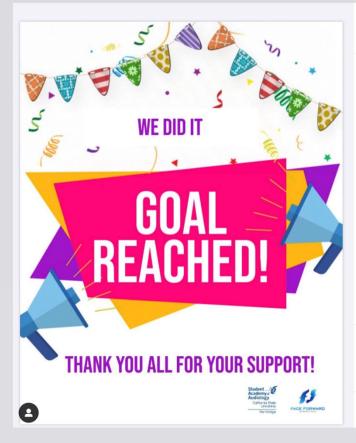
Time

Influence







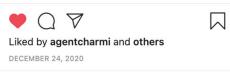




csun\_saa SAA is so excited to announce that we reached our donation goal for @faceforwardla @ Thank you to everyone that donated and supported us. We would also like to thank @drgosalia and @agentcharmi for matching our donation! We couldn't have done it without you!

#faceforwardinternational #giving #csunsaa #studentacademyofaudiology #californiastateuniversitynorthridge

5w







#### AUDIOLOGY PROFESSIONAL FOUNDATIONS





Supporting Entrepreneurs in the Hearing Industry Fighting for Social Good



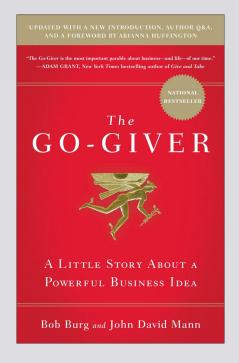
# WHAT CAN YOU DO?!

# WHAT CAN'T YOU DO?!

#### PHILANTHROPY







### PHYSICIAN RELATIONSHIP BUILDING

# PHYSICIAN RELATIONSHIP BUILDING



#### Know Who & What

- Who are you targeting & what is your plan?
  - Physician relationships



### Physician Example

#### **Dr. Noel Guzman**



**DR. NOEL GUZMAN** has been a member of the Northwest Medical Center family since 2007. He is a 1994 graduate of the University of California at Davis School of Medicine. He completed his residency at St. Peter Family Practice in Olympia, Washington in 1997.

Dr. Guzman is board certified in family practice.

His other interests include camping, golf, hunting, fishing, and riding motorcycles. Dr. Guzman also is fluent in Spanish.

#### Know Who & What

- Who are you targeting & what is your plan?
  - Physician relationships
  - Allied health and/or other medical relationships

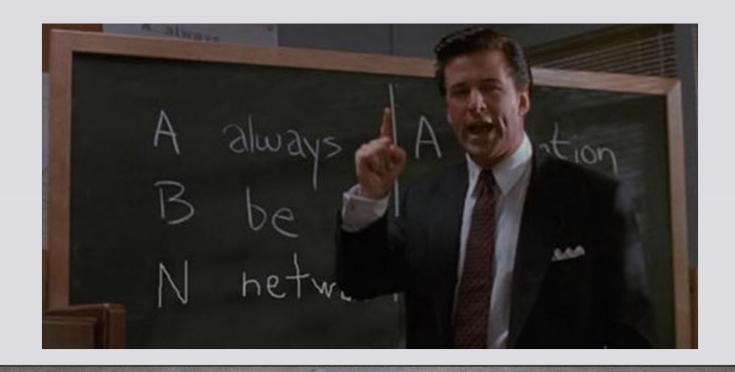


#### Know Where & When

- An event scheduled by an organization
- Are you are hosting the event?
  - Mid-day?
  - Happy Hour?
  - Evening?
- Social gathering
- ...ABN!!

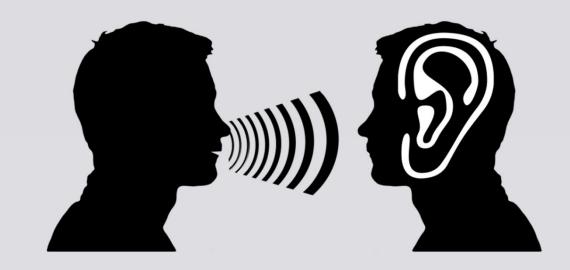


# Always Be Networking



## BE YOURSELF!!

- Personalities dictate how you approach networking
  - Introverts
  - Extroverts
- · Listen vs talking
  - · People love talking
  - Engaged listening
  - People remember experiences
- Taking vs. Giving
- Courage
- Elevator pitch

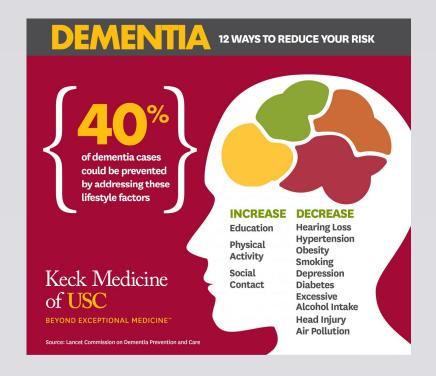


- Traditional approach (Take)
  - e.g. Hello. I'm Dr. Amit Gosalia, an audiologist at West Valley Hearing Center in Los Angeles, where we diagnose and treat patients with hearing and balance disorders. If you know anyone who needs hearing help please think of us. (hand out business cards)
- Non-traditional approach (Give)
  - e.g. Good evening, I'm Dr. Amit Gosalia, I'm a partner at West Valley Hearing Center. I've taken care of some of your patients, thank you so much for the referrals. May I ask what types of patients we may be able to refer to you?

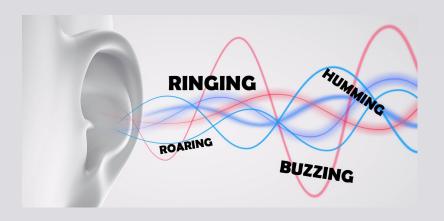
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- Ask for their business card
  - Perhaps you know someone who needs THEIR services
  - · A normal reaction is for that person to reciprocate and ask for your card

- COGNITIVE SCREENINGS
  - LANCET STUDY
  - COMMUNICATION WITH PHYSICIANS



- TINNITUS
  - ABA (CH-TM)
  - ATA
  - TRT
  - TPA
  - Wednesday, 10:30am 12:00pm "What do I do with My Tinnitus Patient?"
    - Dr. John Coverstone and Dr. Emily McMahan



- VESTIBULAR
  - Dr. Richard Gans, AIB



- APD/CAPD
  - Dr. Angela Alexander









7 Ways to Grow your Practice



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@drgosalia









